



# DIGITAL BANKING UPGRADE COMING MAY 20TH, 2024!

ALL MEMBERS WHO WANT TO USE ONLINE AND MOBILE BANKING WILL BE REQUIRED TO REGISTER THROUGH OUR WEBSITE OR OUR NEW MOBILE BANKING APP.

## HOW TO GET STARTED

To help with the registration process, ensure you know:

- Your 7-digit CCU member number or your 16-digit CCU debit or credit card number.
- The last 4 digits of your SSN.
- Your date of birth. (Business accounts will use the date the business was established.)

Please ensure that your contact information is current, including your cell phone number and your email address, as these items will be required for verification purposes.

Login to Online Banking

Username

Password

Sign In

Trouble Signing In?

Register

### To register via the web:

Visit [championcu.com](http://championcu.com) and click **Register** in the login box on the homepage. Once complete, you will receive a verification code via text and/or email.



### To register via the mobile app:

If you are an iOS (Apple) user, you will update your existing CCU mobile banking app when it is available in the App Store on May 20th, 2024.

If you are an Android user, you will need to delete your existing app and download the new one when it is available in the Play Store on May 20th, 2024.

Open the app and tap the  icon in the bottom right. Tap **Register** to begin the registration process.

Once complete, you will receive a verification code via text and/or email.

Once registered, you will then be prompted to enter your login credentials to log in for the first time. Upon logging in, you will be sent a set of verification codes to verify our identity. Once verified, you will be ready to experience the new digital banking!

For more information on our digital banking upgrade, including video tutorials, visit [www.championcu.com/digital-banking-faqs](http://www.championcu.com/digital-banking-faqs)

